

1. Terms and Conditions

- **Order Acceptance:** We reserve the right to accept or reject any order placed by a customer at any time. Orders will only be confirmed upon successful payment processing.
- **Product Availability:** While we strive to keep our inventory updated, product availability is not guaranteed. In case of unavailability, we reserve the right to cancel the order, and the customer will be informed accordingly.
- **Pricing:** All prices are listed in INR and are subject to change without prior notice. Prices at checkout are final and non-negotiable.

2. Privacy Policy

- We prioritize user privacy and use collected data to improve user experience, process orders, and for promotional purposes. Data may be shared with third-party service providers for operational purposes.

3. Refund and Cancellation Policy

- **Refund Eligibility:** Refunds are only applicable for damaged or defective products reported within 24 hours of delivery. Refunds will not be processed for products that show signs of wear, damage caused by the customer, or have missing tags.
- **Refund Processing Time:** Approved refunds will be processed within 7-10 working days after verification. The refund will be credited back to the customer's bank account as per the bank's processing timeline.
- **Cancellation:** Cancellations can be made within 2 hours of placing the order. After this period, cancellations will not be accepted as products may have already been dispatched.

4. Shipping Policy

- **Shipping Timelines:** Standard delivery takes between 7-14 working days. In case of delays due to unforeseen circumstances, customers will be notified via email.
- **Shipping Charges:** Free shipping is available for orders above INR 3,000. Orders below this amount will incur a flat shipping fee of INR 100.

5. Contact Us

- **Email:** vishal@nayab.club
- **Customer Support Number:** +91-8308588877 (available from Monday to Friday, 10 AM to 6 PM)

- **Operating Address:** Tetrat Tower – 901, SJR Off Harlur Rd, Bangalore - 560102

6. Product/Service Information

- Product descriptions, images, and sizes are provided for informational purposes and may vary slightly. Customers are encouraged to review the size chart and product details before purchasing.